



Coloradans for Nebraska Refund and Cancellation Policy

March 7, 2012

Membership

Memberships must be renewed by member each year with membership expiring each July, no matter when membership is purchased during the year. As a significant amount of time is required to process membership, there is no refunding of membership payment. Membership is not automatically renewed so by choosing to not renew, all benefits and incentives of membership are no longer available, including discounts with business partners, web site access, and e-news items.

Events

Event registrations may be cancelled in writing via email or fax **up to ten (10) business days prior to the event**, unless otherwise stated on the event registration form. Written cancellations received prior to the cancellation deadline will result in a full refund to the registrant. Cancellations received less than ten (10) business days prior to the event will result in forfeiture of the entire event fee. Phone cancellations will NOT be accepted.

No refund will be given for functions not attended or for cancellations received after the deadline. No-shows and/or non-payment do NOT constitute a cancellation. Payment of outstanding balances for previous events must be received prior to being confirmed for a current event. Payment must accompany registration or be received and verified at least three (3) days prior to the event to be considered a confirmed registrant. In other words, you will not be confirmed as a registrant for an event until your payment is received and verified.

Note: a substitute may be submitted to attend an event in place of the registrant at any time prior to the event. The original registrant need only notify Coloradans for Nebraska of this change in writing via email or fax at least two (2) days prior to the event. Substituted attendee names received up to two (2) days prior to the event will have a new name tag generated for pick up at the onsite registration desk. A confirmation of this replacement shall be sent to the email on the original registration form. The registrant is responsible for obtaining any reimbursement of the registration fee from the substitute attendee.

Merchandise

No refunds, service credits or returns will be issued for merchandise ordered and picked up in person. Merchandise ordered online and mailed, will be exchanged only if damaged upon receipt and Coloradans for Nebraska is notified in writing via email or fax within seven (7) days of postage date.